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## **EXPOCONTI (VIC) PTY. LTD.**

128-138 Rodeo Drive, Dandenong South, Vic. 3175

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ABN: 56 607 420 637

### **Quality Policy** (ISO9001:2015)

**Expoconti (Vic) Pty. Ltd.** is committed to achieving the highest Quality standards in the contract supply and fit of base framing, Partition walls, Suspended ceilings to the building industry.

We will actively set out to:

- Supply and fit all of our products (or to provide services) Right First Time to deliver them On Time and to achieve complete Customer Satisfaction.
- Understand our Customers current and future Quality Objectives for the products and services we supply. Our Logo is a symbol of Quality.
- Provide the resources to develop our Management Systems, the skills of all our employees and our technical and equipment capabilities, so that we meet or exceed these Customer Quality Objectives based on the principal of "Right First Time"
- Involve all our people in the Quality Process, since they control our performance. We will do this by leadership, communication and motivation, training and empowerment in Quality matters.
- Involve our suppliers of goods and services in the process by working with them to establish, achieve and monitor agreed Quality Objectives.
- Practice and promote the conservation of resources to minimize waste, Improve processes and protect the environment.
- Comply with all relevant legal and regulative requirements.
- Communicate this Policy and ensure that it is understood and applied within the organization.
- Ensure this Policy is available to all interested parties as appropriate.

This Policy will be underpinned by a commitment both to our established ISO 9001 Quality Assurance Systems and a continuous improvement in Operational and Management Procedures in the light of best practice.

**Nicholas Lee**

**Director**

**Date: May 26<sup>th</sup> 2016**